



Meeting the Moment. **Shaping the Future.**

2021 ANNUAL REPORT



St. David's Center
Child & Family Development



Dear Friends of St. David's Center,

I've often considered 2021 to have been, in many ways, even more challenging than the first year of the pandemic. While needs – particularly for mental health services – increased dramatically, we were faced with a series of additional challenges: emerging COVID variants; pervasive pandemic and screen fatigue; workforce shortages; and a staff stretched thin, professionally and personally. To confront these challenges, we remained nimble in our approach, innovated within our organization, and executed decision after decision to survive and to serve.

But 2021 also brought into focus the importance of – and certainly, the need for – our work at St. David's Center. Our remarkable staff showed up every day, lending their expertise to our community and supporting the development and mental health of over 4,300 children. Their presence and skill were arguably more important than ever.

This past year we also celebrated our 60th anniversary, a significant milestone and a testament to the fortitude and vitality of our organization. The board and staff took on the important work of building a new multi-year strategic plan, starting with a robust environmental scan that pointed to the need for growth. In this report, you will not only learn about the impact St. David's Center had in 2021, you will see our path ahead. The strategic plan we've outlined is bold and ambitious and will guide us toward innovation and expansion over the next four years.

We look forward to embarking on the difficult but crucial work ahead of us, and, as always, we are grateful to be with you on that journey.



Julie Sjoldal | Chief Executive Officer



Nathan Whittier, PsyD | Board Chair

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Our Services

St. David's Center prepares children for success in school, builds skills, improves mental health, strengthens parent-child relationships, and develops capacity in parents and other providers. In 2021 we reached over 4,300 children and families across the Twin Cities metro, in our two centers in Minneapolis and Minnetonka, in 30 partner sites, and in well over 1,000 homes.

Autism Treatment and Support: **256 SERVED**

Services improve outcomes for children with ASD through preschool and school-age day treatment and outpatient therapy, utilizing a relationship-, play-, and development-based approach.

Children and Family Mental Health: **1,501 SERVED**

Services – including evaluation; outpatient therapy in our clinics, schools, childcare centers, and homes; case management; day treatment; and early childhood home visiting – mitigate stress, support the development of mental health, and improve relationships and child functioning at home, in school, and in their communities.

Community-Based Disability Services: **264 SERVED**

Services engage individuals with a variety of disabilities and chronic health conditions, emphasizing community involvement, friendship-building, and healthy and independent living.

Early Childhood Education: **186 SERVED**

A 2021 Lake Minnetonka Magazine “Best Preschool” finalist, our program offers early childhood education and childcare for children of all abilities ages 16 months to 5 years.

Foster Care: **54 SERVED**

Working in conjunction with county social workers, foster parents, and the child's family, our team builds strong family relationships, nurtures home environments, and produces the best outcomes for each client.

Pediatric Therapies: **852 SERVED**

Services improve developmental outcomes for children 18 months to 12 years and include occupational therapy, speech-language therapy, and feeding therapy.

Training, Consultation and Collaborative Initiatives: **1,190 SERVED**

Through early childhood mental health consultation, clinical case consultation, parent training, and early childhood nutrition education, St. David's Center builds capacity in parents and professionals across our community.





Executive & Senior Leadership Team

Julie Sjoldal
Chief Executive Officer

Erica Tennesen
Chief Financial Officer

Maureen Walsh
Chief Advancement & Strategy Officer

Cara Benoit, MA, CCC-SLP
Senior Director, Outpatient Mental Health & Pediatric Therapies

Lisa Brennom, MSW, LICSW
Senior Director, Harman Center for Child & Family Wellbeing

Lisa Curtis
Senior Director, Community-Based Disability Services

Candice Daulton
Senior Director, Early Childhood Education

Laura Dornik
Director of Policy, Training & Talent

Paula Frisk, MS, LMFT, IMH-E
Senior Director, Parent-Child Services

Jayson Palm
Director of Facilities & Risk Management

Kate Rickord, MA, LP
Senior Director, Foster Care & Intensive Family Mental Health Services

Katie Ricks
Senior Business Analyst

Vanessa Slivken, MA, LMFT
Senior Director, Autism Services & Day Treatment

Emily Walton
Director of Administration & Health Information Management



Meeting the Moment. Shaping the Future.

Despite challenges in 2021, St. David's Center made great strides in meeting community needs by:

- Improving the lives of over **4,300** children and families.
- Deepening existing relationships with school districts to meet an increase in children's mental health needs.
- Building partnerships with two church sites to host our therapeutic recreation services.

We also achieved significant gains across service areas:

- **94% of 427** children receiving occupational or speech therapy made significant gains.
- **99% of 138** parents receiving 0-5 Home Visiting services demonstrated positive, responsive parenting that supports their children's development.
- The percent of our clinical workforce trained in at least one evidence-based practice grew from **32%** in 2016 (48 therapists) to **79%** (82 of 104 therapists) in 2021.



**80% of
638 children**
who received
mental health services
for at least 90 days
experienced a reduction
in the severity of their
symptoms.

Jazmine met Brenda, an in-home mental health therapist at St. David's Center, when she was 5 years old. As an infant, Jazmine witnessed her mother and sister suffer domestic abuse, and the trauma she endured from that led to Jazmine sensing threats all around her. Her behavior became so difficult that her terrified mother turned to St. David's Center for help.

Jazmine has come a long way since her work with Brenda began. Now a warm and outgoing high school freshman, Jazmine has learned who to trust and how to manage her emotions, advocate for herself, and be independent. While she continues to have difficulties triggered by her traumatic past, Jazmine has the skills to reflect on her struggles, express her needs, build relationships, and **imagine what her bright future might hold.**

imagine

THE SERVICES OUR
CLIENTS RECEIVE AS
CHILDREN CONTINUE
TO POSITIVELY IMPACT
THEM FOR YEARS
TO COME.



In 2021
St. David's Center's
Early Childhood Education
program served
**186 children,
including 44 with
unique needs.**



ROWAN

When Rowan was about 3 ½ years old, the St. David's Center Early Childhood Education staff noticed that the bright and social little boy, who started his ECE career two years prior, was becoming withdrawn, having outbursts, and struggling with his classroom activities. A traumatic experience and disruption in his family caused significant changes in Rowan emotionally, behaviorally, and in his relationships.

His mother, Belen, leaned into St. David's Center's services, and through occupational and mental health therapies, Rowan learned how to self-regulate and express his emotions. With these new tools, he has come back into his social and confident self and is looking forward to Spanish immersion kindergarten in the fall.

While Belen is grateful for the developments she has seen in Rowan (and has become an advocate for early intervention as a result), she is especially appreciative of the community she found at St. David's Center. When she was freefalling, the parents she met caught her. When she felt unsteady, the St. David's Center staff walked alongside her – helping her to gain strength and better understand her children's needs. Belen reflects that the support she received during this most difficult time in her life was instrumental to her own mental health and made her a better parent and person.

“...ST. DAVID'S CENTER AND MY HOME VISITOR...
HELPED MY KIDS AND I LOOK DEEPER INTO BEHAVIOR,
ADDRESS NEEDS/FEELINGS, AND... FEEL CONFIDENT
IN HANDLING EVERYDAY SITUATIONS
THAT ARE DIFFICULT.”

- PARENT

Meeting the Moment. **Shaping the Future.**

Based on a robust environmental scan of our community's most pressing needs, we built an ambitious strategic plan, approved by our board in September 2021, that will guide us for the next four years.

TO INCREASE ACCESS TO SERVICES

STRATEGY: **LEADERSHIP**

Provide leadership to advance the field of early education, early intervention, and child welfare, resulting in an engaged, prepared, and representative workforce shaping practices in these fields.

- Further establish St. David's Center as the Midwest Greenspan Floortime Training Center.
- Establish a Center of Excellence in Inclusive Early Learning.
- Develop a training and consulting service model to build capacity in systems, service providers, and caregivers.



STRATEGY: **INNOVATION**

Design, evaluate, refine, and scale innovative service models in response to community needs and emerging healthcare trends, resulting in improved outcomes for children, families, and adults with special needs.

- Redesign mental health services with assessment, immediate short-term support services, and more comprehensive intervention.
- Expand access to Family Floortime intervention.
- Design, pilot, evaluate, and expand a post-transition therapeutic recreation model.



STRATEGY: **PARTNERSHIPS**

Develop, expand, and deepen partnerships in the Twin Cities metro area, resulting in increased access to critically needed services.

- Design, build, implement, and evaluate models that integrate primary care with early intervention.
- Develop, expand, and deepen partnerships with childcare centers, school districts, and charter schools to meet emerging mental health needs.
- Develop and deepen partnerships with faith communities, parks, and schools to increase access to therapeutic recreation for youth and adults with special needs.



TO SUPPORT GROWTH

STRATEGY: **EXPANSION**

Co-create integrated, community-responsive, multi-service centers across the state, resulting in expanded access to critically needed services.

- Explore, co-develop, and pilot a comprehensive service model, in partnership with healthcare, counties, and statewide nonprofit organizations.
- Explore and co-develop autism treatment and support services at identified outstate locations.



STRATEGY: **SUSTAINABILITY**

Define, evaluate, and scale business sustainability strategies, resulting in strong fiscal performance and optimal use of charitable revenue.

- Increase and optimize philanthropic and public funding to support innovation and service expansion.
- Explore and engage in opportunities to co-create value-based contracts with insurance companies.
- Build annual portfolio- or service-specific sustainability plans that leverage metrics and optimize revenue.



STRATEGY: **INFRASTRUCTURE**

Align infrastructure to support the evolution and growth of the organization in meeting community needs.

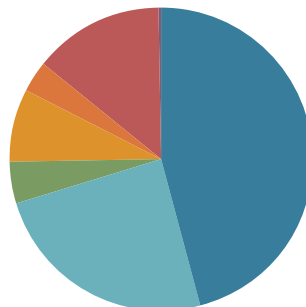
- Remain an employer of choice; recruit, retain, and invest in a diverse team; and transform policies and practices to become a more equitable employer and provider.
- Implement an electronic health record system, human capital, and billing and financial management systems that improve functionality, metrics, and sustainability.



The Financials

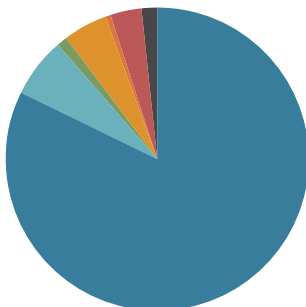
OPERATING REVENUE

■ Government Contracts	\$10,772,911	45.9%
■ Insurance	\$5,748,713	24.5%
■ Contributions/Special Events	\$1,019,041	4.3%
■ Tuition/Private Fees	\$1,675,215	7.1%
United Way	\$43,472	0.2%
Investment Income	\$106,633	0.5%
■ Net Assets Released from Restriction	\$801,757	3.4%
■ Paycheck Protection Program*	\$3,270,548	13.9%
■ Other	\$25,496	0.1%
Total Revenue	\$23,463,786	100%



OPERATING EXPENSES BY CATEGORY

■ Salaries/Tax/Benefits	\$16,839,242	82.4%
■ Professional, Training, Activity Fees	\$1,300,269	6.4%
■ Supplies	\$196,406	1.0%
■ Depreciation	\$980,398	4.8%
■ Communications	\$82,153	0.4%
■ Occupancy	\$714,938	3.5%
■ Other Expenses	\$316,660	1.5%
Total Expenses	\$20,430,066	100%



TOP FIVE PROGRAMS BY EXPENSE IN 2021

Community Based Disability Services
\$3,089,277

Pediatric Therapies
\$2,208,817

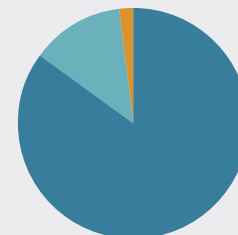
Early Childhood Education
\$1,953,747

Preschool Autism Day Treatment
\$1,896,818

Family Place Day Treatment
\$888,453

OPERATING EXPENSES BY FUNCTIONAL TYPE

■ Services and Programs	85.1%
■ Management/General	13.0%
■ Fundraising	1.8%



*Paycheck Protection Program Loan was granted to St. David's Center during COVID to cover payroll related expenses

REVENUE	2021	2020
Government Contracts	\$10,772,911	\$9,942,665
Insurance	\$5,748,713	\$4,773,517
Contributions/Special Events	\$1,019,041	\$1,109,705
Tuition/Private Fees	\$1,675,215	\$1,519,814
United Way	\$43,472	\$34,894
Investment Income	\$106,633	\$30,983
Net Assets Released from Restriction	\$801,757	\$746,720
*Other - Includes Paycheck Protection Program	\$3,296,044	\$381,733
Total Revenue	\$23,463,786	\$18,540,031

OPERATING EXPENSES	2021	2020
Salaries/Tax/Benefits	\$16,839,242	\$15,552,240
Professional, Training, Activity Fees	\$1,300,269	\$1,113,905
Supplies	\$196,406	\$182,216
Depreciation	\$980,398	\$1,001,477
Communications	\$82,153	\$128,635
Occupancy	\$714,938	\$673,269
Other Expenses	\$316,660	\$161,184
Total Expense	\$20,430,066	\$18,812,926

STATEMENT OF FINANCIAL POSITION

Fiscal years ending Dec. 31, 2021 and Dec. 31, 2020

ASSETS	2021	2020
Current Assets	\$7,607,041	\$4,151,606
Multi-Year Pledges	\$129,970	\$86,499
Investments	\$2,714,287	\$2,568,250
Property/Plant/Equipment	\$11,585,273	\$12,306,404
Total Assets	\$22,036,571	\$19,112,759

LIABILITIES AND NET ASSETS

Current Liabilities	\$1,975,951	\$2,199,865
Noncurrent Liabilities	\$270,503	\$307,740
Total Liabilities	\$2,246,454	\$2,507,605
Without Donor Restriction	\$16,280,972	\$13,247,252
With Donor Restriction	\$3,509,145	\$3,357,902
Total Net Assets	\$19,790,117	\$16,605,154
Total Liabilities and Net Assets	\$22,036,571	\$19,112,759

Annual Fund Donors

\$100,000 - \$500,000

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\$25,000 - \$49,999

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We are grateful to our community of support. You are crucial to our success and our growth this past year.

To view our 2021 volunteer list and a complete list of all donors, please go to: stdavidscenter.org/annualreport21

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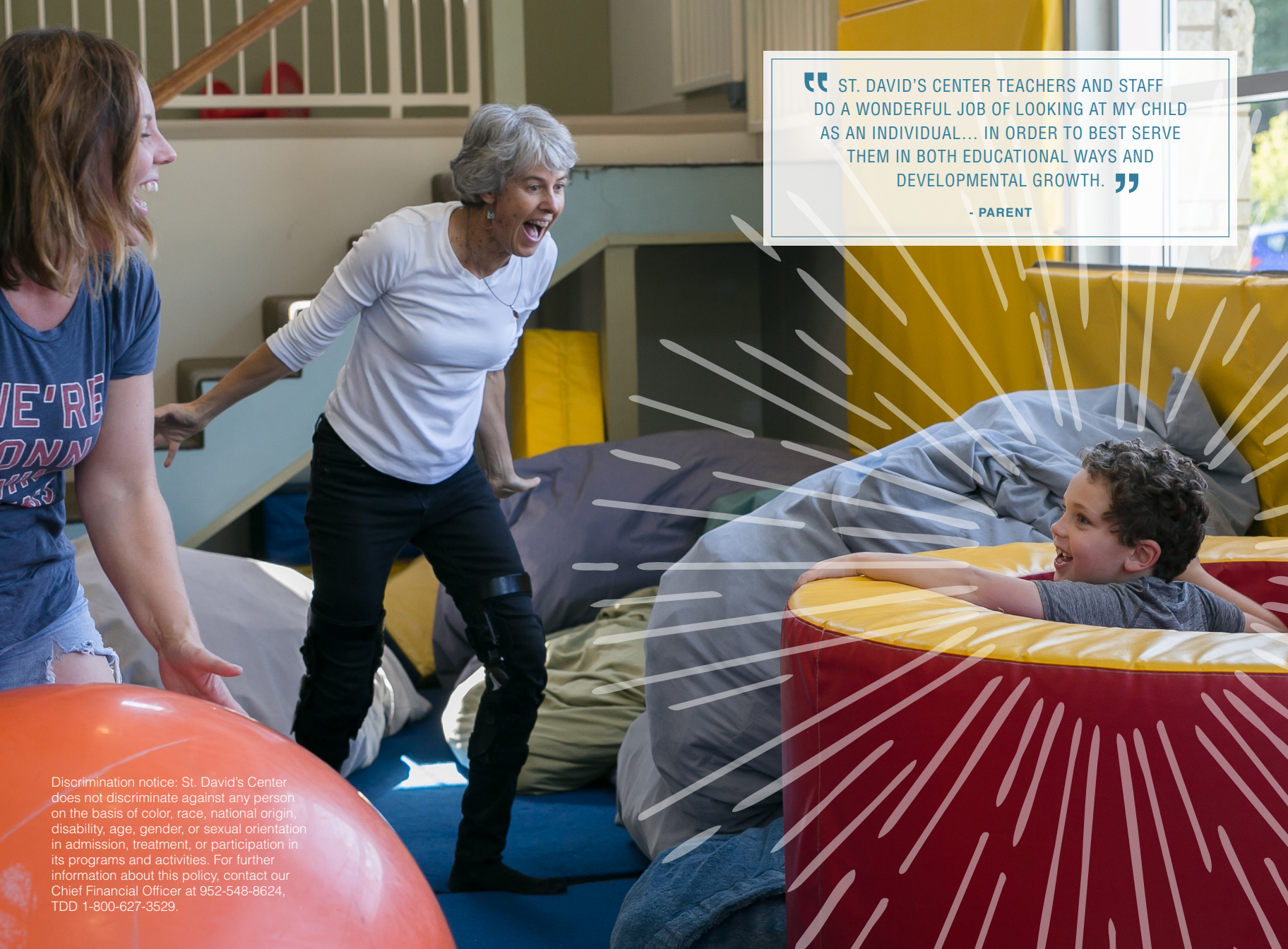
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“ IN THE AUTISM DAY
TREATMENT PROGRAM,
ALL OF THE TEACHERS
ARE SO ACCOMMODATING....
THEY GO ABOVE AND BEYOND
IN EVERY ASPECT OF
SERVICES. THEY ARE ANGELS
TO MY FAMILY. ”

- PARENT



“ ST. DAVID'S CENTER TEACHERS AND STAFF
DO A WONDERFUL JOB OF LOOKING AT MY CHILD
AS AN INDIVIDUAL... IN ORDER TO BEST SERVE
THEM IN BOTH EDUCATIONAL WAYS AND
DEVELOPMENTAL GROWTH. ”

- PARENT

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St. David's Center
Child & Family Development

3395 Plymouth Road, Minnetonka, MN 55305

2021 ANNUAL REPORT

General Information
952.939.0396

Central Office for
Resources and Enrollment
952.548.8700



stdavidscenter.org

Our Mission

Building relationships that
nurture the development
of every child and family.