



## YOUR RIGHTS AS A PATIENT

Outpatient OT • Speech • Mental Health Services  
St. David's, Minnesota

At St. David's, we are committed to providing safe, respectful, and high-quality care. As a patient, you have rights, and we want you to know and use them.

### **Your Care & Respect**

You have the right to be treated with dignity, respect, and courtesy and to receive care that respects your individual needs, values, and culture.

### **Non-Discrimination**

You have the right to receive services without discrimination. St. David's does not discriminate based on age, race, color, creed, religion, national origin, sex, sexual orientation, gender identity, marital status, disability, public assistance status, or any other characteristic protected by law.

### **Information & Choices**

You have the right to understand your condition, services, and treatment options; ask questions; know benefits, risks, and alternatives; and to refuse or stop services unless required by law.

### **Participation in Your Care**

You have the right to participate in planning your treatment and to include a family member or support person of your choice, if you wish.

### **Privacy & Confidentiality**

You have the right to privacy during visits, confidential handling of your health information, and access to your records as allowed by law.

### **Recording & Photography**

You have the right to be informed before any photograph, audio recording, or video recording is made and may refuse any recording that is not required for identification or supervision purposes.

### **Safety**

You have the right to receive care free from abuse, neglect, or exploitation in a safe, professional environment.

### **Communication Support**

You have the right to language assistance and disability accommodations. Please ask if you need help communicating.

### **Concerns & Complaints**

You have the right to share concerns without fear of retaliation and to have complaints reviewed promptly.

### **Minnesota Department of Health – Office of Health Facility Complaints**

Phone: 651-201-4201 or 1-800-369-7994

Please ask any member of the St. David's team if you have questions. This summary reflects Minnesota Statutes §144.651 and §245I.12 and applies to all outpatient services.